Outreach Program Coordinator



Reports To: Director of Operations & Programs

Employment Status: Full-Time

Compensation: \$40,000

Role Overview:

The **Outreach Program Coordinator** is responsible for developing, leading, and expanding First Tee – Northwest Arkansas programs aligned with the organization's **priority outcomes**, **strategic goals**, **and core values**. This role involves planning, implementing, evaluating, and managing outreach initiatives and youth development programs while maintaining strong community and school partnerships.

Key Responsibilities:

Programming & Direct Delivery

- Lead, supervise, and deliver off-site youth programming aligned with First Tee's core values and culture.
- Promote youth participation and engagement in all program activities.
- Maintain a professional, courteous, and timely presence during programming hours.
- Communicate clearly with parents, students, school personnel, and First Tee leadership.
- Assist with planning and facilitating annual events such as Back to School Drives, Holiday Toy Drives, and other initiatives.
- Participate in fundraising efforts and secure in-kind donations to enhance programs.
- Ensure programming spaces are **clean**, **organized**, **and safe**, and that students respect equipment and follow activity schedules.

Curriculum & Strategic Planning

- Support the development and delivery of curriculum with a focus on First Tee's 5 Key Commitments.
- Develop and manage programming schedules across multiple schools and community locations.
- Become familiar with Salesforce and ensure accurate and timely data input for program tracking and outcomes.
- Evaluate programs and adjust the curriculum to meet the developmental needs of participants.

Outreach & Community Engagement

- Manage the Character Development Mobile Unit and expand programming within Springdale and the surrounding areas.
- Grow community/school participation in target districts across Washington and Benton counties.
 - o 6-10 First Tee Mobile Unit School Programs Hosted Per Year
 - o 1,500+kids served per semester
 - o 6+ school hosted community events
 - 2 Take A Swing & Frame by Frame School Programs Hosted Per Year
- Lead on-site/off-site outreach events and manage logistics for supply drives, toy drives, health fairs, and community activities.
- Establish partnerships and secure **monetary or in-kind donations** to support outreach.
- Increase brand awareness and enhance First Tee's presence through community engagement, events, and networking.
- Assist with grant writing, sponsorships, and budget strategies to support outreach growth.

Internship & Volunteer Management

- Coordinate with the University of Arkansas and other institutions to secure and supervise interns.
- Provide field supervision and maintain communication with academic supervisors.
- Oversee program staff and volunteers involved in the delivery and support of outreach programs.

Budget & Financial Oversight

- Develop and manage the Programming & Outreach annual budget.
- Monitor expenditures quarterly to ensure budget alignment and chapter financial health.

Additional Responsibilities:

- Administer first aid as needed and adhere to safety procedures.
- Drive company vehicles; must have a valid driver's license and ability to lift up to 50 lbs.
- Notify the Director of Programming & Outreach of **programming concerns**, **safety issues**, or relevant student information.
- Perform additional duties as assigned by the leadership team.

Preferred Qualifications:

- Education: Bachelor's degree preferred.
- **Experience:** 5+ years in youth development, programming, or a related management role.
- **Technology Skills:** Proficient in Microsoft Word, Excel, PowerPoint, and data reporting tools.
- **Communication:** Strong written, verbal, and public speaking skills; able to communicate effectively with stakeholders, school personnel, and team members.
- Core Competencies: Leadership, problem-solving, teamwork, priority setting, and follow-through.
- Supervisory Responsibility: Oversight of all program staff and volunteers.
- Travel: Local travel in Northwest Arkansas is required; occasional out-of-state travel may be necessary.